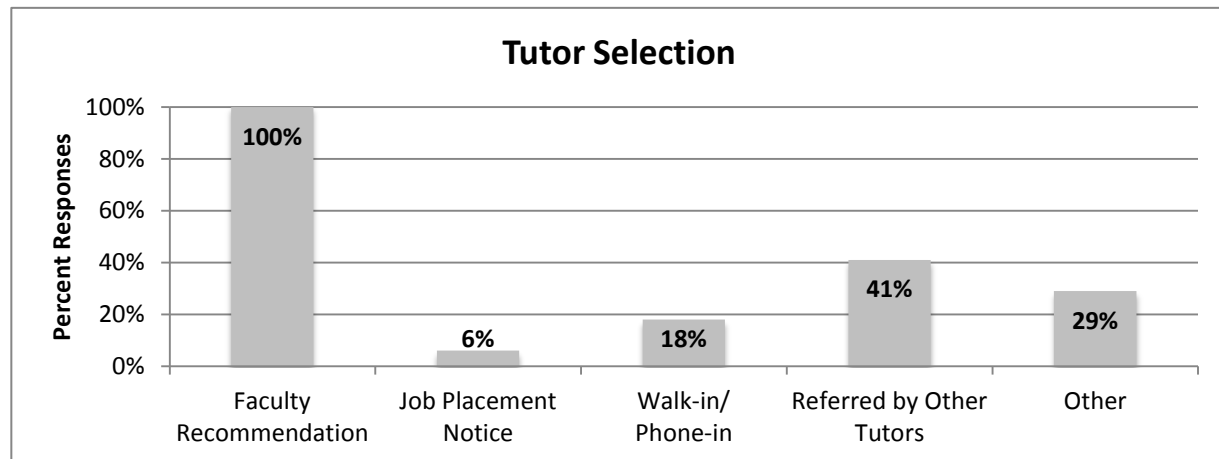
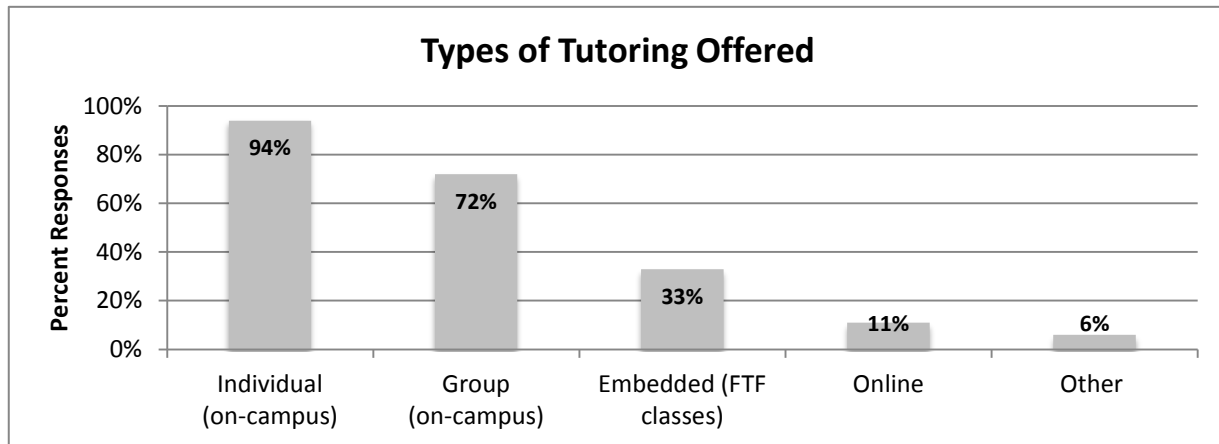


**Grossmont College  
Tutoring/Extended Learning Survey Results - April 2014**

A total of 39 areas responded to the survey, including 3 learning/tutoring centers. Of the departmental respondents, 38% offer tutoring services in locations other than the centers in the Learning and Technology Resource Center (LTRC).

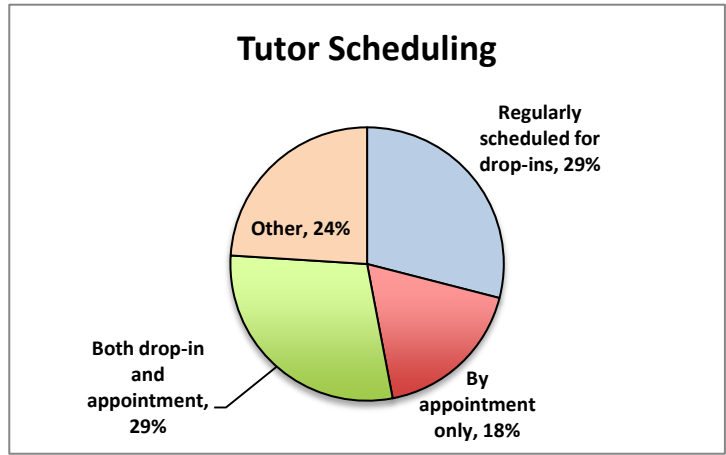
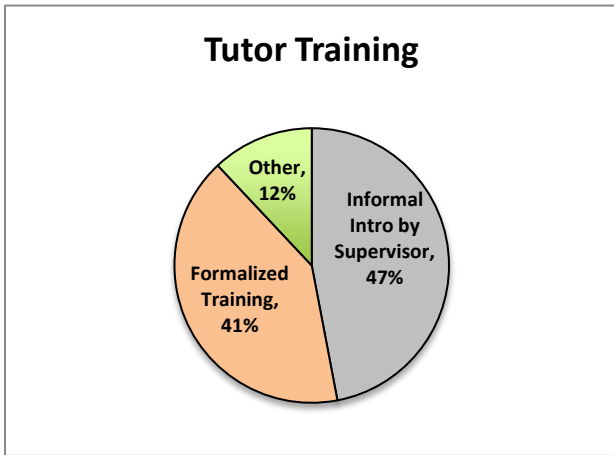
| <u>Departmental Tutoring Subjects</u> |                          | <u>LTRC Tutoring Center Subjects</u> |                   |
|---------------------------------------|--------------------------|--------------------------------------|-------------------|
| Art Appreciation                      | Microbiology             | Admin of Justice                     | Communication     |
| Art History*                          | Nursing - clinical focus | ASL                                  | Economics         |
| Astronomy                             | Occupational Therapy     | Anthropology                         | ESL               |
| Box Office Management                 | Oceanography             | World Languages                      | History           |
| Chemistry*                            | Physical Science*        | Art                                  | Humanities        |
| CSIS                                  | Physics*                 | Biology                              | Statistics        |
| Dance technique                       | Psychology *             | Accounting                           | Philosophy        |
| Geography                             | Reading & Writing        | Business Law                         | Political Science |
| Geology                               | Respiratory Therapy      | BOT                                  | Science           |
| Human Anatomy                         | Sociology *              | Child Development                    |                   |
| Human Physiology*                     | Technical Theatre        |                                      |                   |
| Math*                                 | Ultrasound skills        |                                      |                   |

\* subjects also offered in LTRC tutoring center

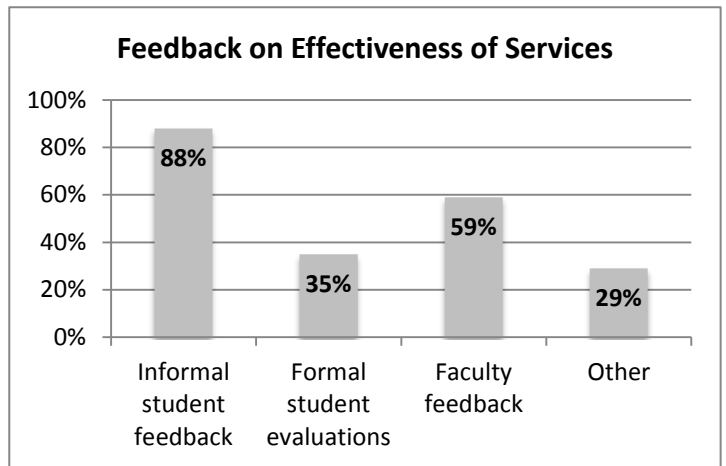
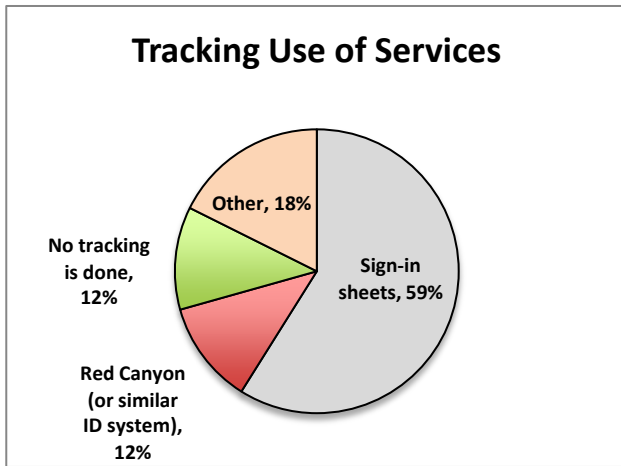


**Grossmont College  
Tutoring/Extended Learning Survey Results - April 2014**

**TUTOR TRAINING AND SCHEDULING**



**EVALUATION**



| Effective Aspects of Tutoring Services Offered |                      | Greatest Challenges of Offering Tutoring Services |                                             |
|------------------------------------------------|----------------------|---------------------------------------------------|---------------------------------------------|
| Faculty-driven                                 | One-on-one time      | Informal with no budget                           | Available hours around peer tutor schedules |
| Hands-on aspect                                | Convenient hours     | Hiring and retaining qualified tutors             | Student no-shows                            |
| Enthusiastic students                          | Knowledgeable tutors | Available tutoring space                          | Time frame for hiring paperwork             |
| Practice time                                  |                      | Available studio space                            |                                             |

**TUTORING MODELS**

| <b><u>Centralized Tutorial Services</u></b>                                                                                                                                                                                                                | <b><u>Decentralized Tutorial Services</u></b>                                                                                                                                                                                                                           | <b><u>Centralized w/ Extended Services</u></b>                                                                                                                                                                                                                                                                                    |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Planning, budgeting, tutor hiring, compensation, training, evaluation, scheduling, oversight and management, as well as the tutoring services themselves are performed within a consolidated tutoring center. Single point of student contact and website. | Planning, budgeting, tutor hiring, training, scheduling, oversight and management, and the related tutoring services all occur in separate administrative and academic departments. Do not generally provide unified student support or consistent website information. | Planning, budgeting, tutor hiring, compensation, and first-level training take place through a unified service, and additional training, evaluation, scheduling, oversight and management, as well as the tutoring services can take place either in a central location or in an array of individual departments. Single website. |